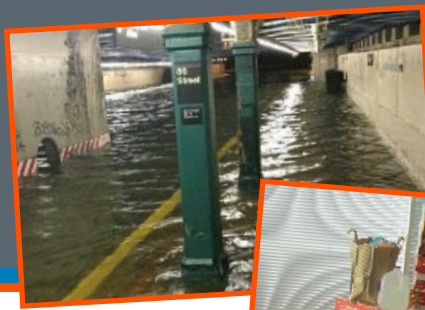


Success at a Glance



Prepare, Secure, Support

Allied Universal Responds to Hurricane Sandy with Speed, Compassion and Commitment

Hurricane Sandy hit the East Coast, affecting 24 states from Florida to Maine. It was the largest Atlantic hurricane on record.

New Jersey and New York were the hardest hit areas. Streets, tunnels and subways flooded, homes and businesses were destroyed and power was lost across many states.

Allied Universal security teams prepared for and took action throughout the storm to ensure the safety and security of our employees and clients. Our local teams were complemented by our national resources as we launched contingency plans, implemented state-of-the-art technology, shared emergency best practices and witnessed the incredible power of the human spirit. Our leaders went above and beyond to provide transportation, food, clothing and hotel rooms to security officers who were standing post for long hours, and to conduct wellness checks to ensure their safety. Our employees did not hesitate to stay at client sites, willing to work extra hours and do whatever was necessary. We have witnessed true leadership during this challenging time.

Account Manager Dwayne Stanton built a ramp during the storm to create an egress for patrons in his building, as the entrance was under construction. Dwayne recognized a need, and didn't hesitate to take action.

Security officers at a client site in New York City rescued a man and his dog from the rising flood waters, and provided him with a place to stay and food and water. "I cannot possibly overstate the extremely rare depth of humanity and compassion that I received from your staff," the individual stated in an email. "With each passing day, I remember all that they did to keep me and my dog safe from harm."

We are joined by our clients and the public as we commend our officers and staff who went above and beyond.

"I would like to thank you and express my sincere gratitude to the Allied Universal staff here in Secaucus, NJ," said Andrea Megnin, Allied Universal Client, Panasonic Corporation of North America. "Without your dedication, Panasonic would not have such a strong team to help prepare for, and react to, Hurricane Sandy. Left without power for 48 hours, the facility personnel managed the campus and its buildings to minimize further damage and impact to business."

"I personally observed the dedication of your officers over this storm period and noted their willingness to report consistently and stand vigil during some very dangerous conditions," said an Allied Universal client in New York. "The Allied Universal officers were on post and prepared."

Quality is meeting and exceeding client expectations. It starts and ends with our security officers. It's their professionalism, competence and commitment that makes the difference.

During Hurricane Sandy, we made a difference.